



UNEMPLOYMENT INSURANCE AGENCY

UPDATE FOR EMPLOYEES

How To Check the Status of Your Claim

You can check the status of your claim in your MiWAM account.

From your My Account tab you can see the type of claim you have; regular Unemployment Insurance (UI), Pandemic Unemployment Assistance (PUA), or Pandemic Emergency Unemployment Compensation (PEUC).

You can also see if there is additional action you need to take under Account Alerts. Account Alerts will tell you when to report, if you have benefits you need to certify, or if additional fact finding is needed. You may also find the link to file for the PUA Application.

☰ **UI Claim** Welcome, Pam Spam ⚙️ Settings ? Help 🔒 Log Off

🏠 My Claims > Claim: C7984003-0

NOTICE OF FEDERAL PANDEMIC UNEMPLOYMENT COMPENSATION

The Unemployment Insurance Agency records show you recently established a claim for unemployment benefits. This notice is to advise you that an addition to your weekly benefit amount, you are also entitled to receive an additional \$600 per week in Federal Pandemic Unemployment Compensation (FPUC). The additional \$600 is payable as part of the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act and will be paid along with your weekly benefit entitlement. FPUC payments are payable for the weeks ending April 4, 2020 through the week ending July 25, 2020. The additional \$600 per week will end when your benefit entitlement expires or the week ending July 25, 2020, whichever one comes first. You do not need to do anything additional to qualify for this payment; however, you must still continue to certify bi-weekly to receive the payment.

The \$600 FPUC payment will be retroactively paid for the week ending April 4, 2020. It is expected that payment of the additional \$600 will begin after April 10, 2020. To date, UIA has taken over 900,000 claims; therefore, please allow for up to 7 days to receive the additional payment before contacting UIA. You can monitor your account online through your Michigan Web Account Manager (MiWAM).

Thank you for your patience as we work to get you paid as soon as possible.

Account

PAM SPAM
***.**-4444

➤ UI Claim
C7984003-0
Closed: 13-Mar-2021

Account Alerts

📢 **To report timely, you must report between 18-May-2020 and 23-May-2020**

⚠️ **You have benefit weeks that have not been certified - [Click Here to Certify](#)**

I Want To

[Chat with an Agent](#)

[Set Go Green Preference](#)

[View All Claims](#)

[View the MiWAM Toolkit](#)

[View Claimant Handbook](#)

[View 1099-G](#)

My Account
Certification
Submissions
Correspondence
Claimant Services
Determination Status
Fact Finding

Names and Addresses

Claim Information

Social Security Number	: *** - ** - 4444	Withhold Taxes	: No
Benefit Year Begin	: 15-Mar-2020	Exemptions	: 0
Benefit Year End	: 13-Mar-2021	Dependents	: 0
Weekly Benefit Amount	: \$0.00		
Total Weeks Allowed	: 0.0		
Weeks Remaining	: 0.0		

Waiver Detail [Filter](#)

Check the Status of Your Payment

To check the status of your benefit payment, go to the Certification tab. Some of the statuses you may see are:

1. **Submitted** (questions have been answered for the requested week).
2. **Payment Issued** (this shows the date the payment was issued. It will reflect the payment amount paid each week after withholding and deductions (the payment will post to your chosen payment method in 7-10 days).
3. **Pending Payment** (payment will be released the next business day).
4. **Open Non-Monetary** (separation or eligibility issue is pending).
5. **Waived Week** (you answered you did not wish to claim benefits for the involved week).
6. **Reversed** (payment was returned due to closed bank account)
7. **Reissued** (payment method for returned funds has been updated and payment will be released)

UI Claim Welcome, Pam Spam [Settings](#) [Help](#) [Log Off](#)

[My Claims](#) > Claim: C7984003-0

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Account **Account Alerts** **I Want To**

PAM SPAM
***.**-4444

Account Alerts

- To report timely, you must report between 18-May-2020 and 23-May-2020**
- You have benefit weeks that have not been certified - [Click Here to Certify](#)**

I Want To

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My Account **Certification¹** Submissions Correspondence Claimant Services Determination Status Fact Finding

Names and Addresses

Previously Certified . . . **Make sure you certify for each week you wish to claim** [Definitions](#) [Filter](#)

Week	Weekly Benefit	FPUC	Deductions	Withheld	Benefit Payment	Status
21-Mar-2020	0.00	0.00	0.00	0.00	0.00	Submitted

Check your Eligibility or Disqualification Status

If there is a question about your eligibility to receive unemployment benefits, you may see the following under Determination Status:

[Additional Claim Required](#) - There can be several circumstances which your claim will close. You cannot just continue to certify; you must reopen your claim (file an additional claim). Some examples of why a claim will stop:

1. If a claimant is in continuous certification status and then stops because they have returned to full-time work.
2. If they have waived more than two weeks in a row.
3. If they indicate a separation or eligibility issue during certification.
4. If they have weeks in which their earnings are in excess of 1.5 times their weekly benefit amount (WBA).

Disqualified/Ineligible – Disqualified/Ineligible means not entitled to benefits. Check your correspondence for a letter explaining why the claim is disqualified/ineligible and the period of disqualification/ineligibility. If you disagree with the (re)determination, protest or appeal rights will be included in the letter.

Non-monetary issue –Whenever there is a separation other than a layoff, or an issue questioning the person’s eligibility for benefits, UIA must investigate. This investigation is called a non-monetary issue.

Not Adversely Affected - you were found eligible or not disqualified for benefits. This means the non-monetary issue went in your favor.

Pending adjudication - means there is an open non-monetary issue to resolve. While the issue is pending, benefit payments are also pending. Monitor your MiWAM account regularly for updates and continue to certify.

The screenshot displays the MiWAM account dashboard with the following sections:

- Account:** Shows account number ***-**-7643, UI Claim, and Closed date: 03-Apr-2021.
- Account Alerts:** A red flag icon with a message: "To report timely, you must report between 04-May-2020 and 09-May-2020".
- I Want To:** A list of links: "Chat with an Agent", "Set Go Green Preference", "View All Claims", "View the MiWAM Toolkit", "View Claimant Handbook", and "View 1099-G".
- Navigation Bar:** Includes "My Account", "Certification⁴", "Submissions", "Correspondence", "Claimant Services", "Determination Status" (highlighted), and "Fact Finding".
- Section Header:** "Names and Addresses".
- Text:** "Determinations and Decisions that are associated to your account are listed below. If you wish to file a protest or appeal, please click the applicable link under **Action**. Note that once a protest or appeal is filed, a new determination must be issued before the issue can be acted upon again."
- Table:** A table with columns: Sent, Letter ID, Issue/Decision Type, Employer (if applicable), Status, Claim ID, and Action.

Sent	Letter ID	Issue/Decision Type	Employer (if applicable)	Status	Claim ID	Action
		Voluntary Quit - To Accept New Employment/Recall	TEXAS ROADHOUSE MGMT CORP	Pending Adjudication - Add Additional Docs?	C5955644-0	In Progress
03/18/2020	L0058960367	Monetary (Re)Determination		Determination Issued	C5955644-0	File Protest

More information is available on the [UIA website](#) to guide you through the unemployment insurance process. Please check our website [for frequently asked questions](#), [video tutorials](#) and other information that may answer your questions.

Visit the [Michigan.gov/coronavirus](https://www.michigan.gov/coronavirus) for the latest COVID-19 updates and resources from the State of Michigan.

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Do you need assistance making ends meet? MI Bridges offers an easy to use application where you can apply for healthcare coverage, food and cash assistance, childcare assistance, and State Emergency Relief for housing, utility and burial situations. MI Bridges also lists helpful state and local resources near you. You can apply for benefits from any computer or smart phone. Be sure to complete the entire application by answering all the questions, which will allow for quick and efficient processing of your application. Don't wait, make a plan to go to www.mibridges.michigan.gov today.